

REDACTED - FOR PUBLIC INSPECTION

COCKET FILE COPY ORIGINAL

7852 Walker Drive, Suite 200 Greenbelt, Maryland 20770 phone: 301-459-7590, fax: 301-577-5575 internet: www.jsitel.com, e-mail: jsi@jsitel.com

October 11, 2013

ACCEPTED/FILED

OCT 23 2013

Federal Communications Commission
Office of the Secretary

By Hand Delivery

Marlene H. Dortch, Secretary Federal Communications Commission Office of the Secretary 445 12th Street, SW Washington, DC 20554

Re:

WC Docket No. 10-90, WC Docket No. 11-42

2013 ETC Annual Report of Polar Communications Mutual Aid Corp.

Study Area Code 381630

Dear Ms. Dortch:

On behalf of Polar Communications Mutual Aid Corp. "Polar", JSI files the attached confidential and redacted versions of the FCC Form 481 ETC annual reporting information pursuant to sections 54.313 and 54.422 of the Commission's rules. Polar seeks confidential treatment under Protective Order for section 54.313(f)(2) financial information. The redacted version is also being filed this date via the FCC's Electronic Comment Filing System.

Please direct any questions regarding the filing to the undersigned.

Sincerely.

John Kuykendall
JSI Vice President

301-459-7590

jkuykendall@jsitel.com

cc: Charles Tyler, Telecommunications Access Policy Division (two copies, confidential)

No. of Copies rec'd 0+3 List ABCDE

¹ 47 C.F.R. §§ 54.313, 54.422.

² Connect America Fund et al., WC Docket No. 10-90 et al., Protective Order, DA 12-1857 rel. Nov. 16, 2012 (Protective Order). 47 C.F.R. § 54.313(f)(2).

SECURITY OF STREET	m 481 - Carrier Annual Reporting		orm 481 Control No. 3060-0986/OM5 Control No. 3060-0819 013
<010>	Study Area Code	381630	***************************************
<015>	Study Area Name	POLAR COMM MUT AID	ACCEPTED/FILED
<020>	Program Year	2014	OCT 237013
<030>	Contact Name: Person USAC should contact with questions about this data	Shari Flanders	Federal Communications Commission
<035>	Contact Telephone Number: Number of the person identified in data line <030	701-284-7221 >	Office of the Secretary
<039>	Contact Email Address: Email of the person identified in data line <030>	sflanders@polartel.com	
ANNUZ	L REPORTING FOR ALL CARRIERS		54,313 54,422 Completion Required Required
<100>	Service Quality Improvement Reporting	(complete attached workshee	(check box when complete)
<200> <210>	Outage Reporting (voice)	(complete attached workshee	t)
<300> <310> <320> <330>	Unfulfilled Service Requests (voice) Detail on Attempts (voice) Unfulfilled Service Requests (broadband) Detail on Attempts (broadband)	0 (attach descriptive documen	
<400> <410> <420> <430> <440> <450>	Number of Complaints per 1,000 customers (voice Fixed 0.0 Mobile Number of Complaints per 1,000 customers (broates) Fixed Mobile		
<510> <600> <610> <700> <710> <800> <1000> <1100> <1110> <1110>	Service Quality Standards & Consumer Protection 381630nd510 Functionality in Emergency Situations 381630nd610 Company Price Offerings (voice) Company Price Offerings (broadband) Operating Companies and Affiliates Tribal Land Offerings (Y/N)? Voice Services Rate Comparability Terrestrial Backhaul (Y/N)? Terms and Condition for Lifeline Customers	Rules Compliance (check to indicate certification (attached descriptive document (check to indicate certification (attached descriptive document (complete attached worksheet (complete attached worksheet (complete attached worksheet (figues, complete attached worksheet (check to indicate certification (attach descriptive document (if not, check to indicate certification (complete attached worksheet (complete attached worksheet (complete attached worksheet)	
<2000> <2005>	Price Cap Carriers, Proceed to Price Cap Additions Including Rate-of-Return Carriers affiliated with Pr	rice Cap Local Exchange Carriers (check to indicate certification (complete attached worksheet	
<3000> <3005>	Rate of Return Carriers, Proceed to <u>ROR Addition</u>	al Documentation Worksheet (check to indicate certification (complete attached worksheet	No. THE TOTAL TOTAL TOTAL

<035> Contact Tele <039> Contact Tele <110> Has your con If your answe <111> year plan" fil If your answe report, on lin 54.202(a) "5 voice telepho <112> Attach Five-Y your annual CETC which o required to a Please check 112, contains plan pursuan	lame	data line <030> 701-26 data line <030> sflar ? i54.202(a) "5	landers 84-7221					
<020> Program Yea <030> Contact Nam <035> Contact Tele <039> Contact Ema <110> Has your con if your answer <111> year plan" file If your answer report, on line 54.202(a) "5 voice telephot CETC which or required to a Please check 112, contains plan pursuan	r ne - Person USAC should contact regarding this day phone Number - Number of person identified in a il Address - Email Address of person identified in a npany received its ETC certification from the FCC? er to Line <110> is yes, do you have an existing \$5 ed with the FCC? er to Line <111> is yes, then you are required to fi ne <112> delineating the status of your company's	2014 ata Shari F. data line <030> 701-26 data line <030> sflar ? 554.202(a) "5	landers 84-7221 nders@polartel.co					
<030> Contact Nam <035> Contact Tele <039> Contact Ema <110> Has your con If your answere report, on lim 54.202(a) "5 voice telephot Attach Five-Y your annual of CETC which of required to a Please check 112, contains plan pursuan 1030> Contact Nam Figure 103 Contact Ema Attach Five-Y your annual of CETC which of required to a Please check 112, contains plan pursuan 1030> Contact Nam Figure 103 Contact Tele Contact Ema Conta	ne - Person USAC should contact regarding this day phone Number - Number of person identified in dil Address - Email Address of person identified in a support of the state of	data line <030> 701-26 data line <030> sflar ? 654.202(a) "5	84-7221 nders@polartel.com (yes/no)					
<035> Contact Tele <039> Contact Ema <110> Has your con	phone Number - Number of person identified in dil Address - Email Address of person identified in dil Address - Email Address of person identified in dil Address - Email Address of person identified in dil Address - Email Address of person identified in dil Address - Email Address of pour better to Line <110> is yes, then you are required to fine <112> delineating the status of your company's	data line <030> 701-26 data line <030> sflar ? 554.202(a) "5	84-7221 nders@polartel.com (yes/no)	• • • • • • • • • • • • • • • • • • •				
<110> Has your con if your answe year plan" fil if your answe report, on lin 54.202(a) "5 voice telepho Attach Five-Y your annual CETC which or required to a Please check 112, contains plan pursuan	il Address - Email Address of person identified in on pany received its ETC certification from the FCC? er to Line <110> is yes, do you have an existing \$5 ed with the FCC? er to Line <111> is yes, then you are required to fine <112> delineating the status of your company's	data line <030> sflar ? i54.202(a) "5	(yes/no)					
<110> Has your con If your answe year plan" fil If your answe report, on lin 54.202(a) "5 voice telepho <112> Attach Five-Y your annual CETC which o required to a Please check 112, contains plan pursuan	npany received its ETC certification from the FCC? er to Line <110> is yes, do you have an existing §5 ed with the FCC? er to Line <111> is yes, then you are required to fine <112> delineating the status of your company's	? 554.202(a) "5 file a progress	(yes / no)					
If your answer year plan" fil If your answer report, on lin 54.202(a) "5 voice telephot <112> Attach Five-Y your annual of CETC which of required to a Please check 112, contains plan pursuant	er to Line <110> is yes, do you have an existing \$5 ed with the FCC? er to Line <111> is yes, then you are required to fine <112> delineating the status of your company's	54.202(a) "5 file a progress		00				
state of the state	ed with the FCC? er to Line <111> is yes, then you are required to fi e <112> delineating the status of your company's	file a progress	(yes / no)	00		•		
If your answer report, on lin 54.202(a) "5 voice telepho 4ttach Five-Y your annual part of the required to a Please check 112, contains plan pursuan	er to Line <111> is yes, then you are required to fi e <112> delineating the status of your company's		(4637 1107					
112, contains plan pursuan		our provision of sequent years, 13(a)(1). If your compa	any is a					
112, contains plan pursuan			N	Jame of Attached D	Oocument (.pdf)		•	
center level o	these boxes below to confirm that the attached for a progress report on its five-year service quality at to § 54.202(a). The information shall be submittor census block as appropriate.	improvement			(Pari)			
<113> Maps detaili	ng progress towards meeting plan targets							
·	much universal service (USF) support was received	ed						
•	as used to improve service quality							
	as used to improve service coverage							
<117> How (USF) w	as used to improve service capacity							
<118> Provide an exint the prior of	xplanation of network improvement targets not m	met						

(200) Service Outage Reporting (Voice) Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819
Data Collection Politic	July 2013

<010>	Study Area Code	381630		
<015>	Study Area Name	POLAR COMM MUT AID		
<020>	Program Year	2014		
<030>	Contact Name - Person USAC should contact regarding this data			
<035>	Contact Telephone Number - Number of person identified in data line			
<039>	Contact Email Address - Email Address of person identified in data line	<030> sflanders@polartel.com		

<220>

<a>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<c1></c1>	<c2></c2>	<d>></d>	<e></e>	<f></f>	<g></g>	<h></h>
NORS Reference Number	Outage Start Date	Outage Start Time	Outage End Date	Outage End Time	Number of Customers Affected	Total Number of Customers	911 Facilities Affected (Yes / No)	Service Outage Description (Check all that apply)	Did This Outage Affect Multiple Study Areas (Yes / No)	Service Outage Resolution	Preventative Procedures
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	e Offerings including Voice Rate Data ection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	381630
<015>	Study Area Name	POLAR COMM MUT AID
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Shari Flanders
<035>	Contact Telephone Number - Number of person identified in data line <030>	701-284-7221
<039>	Contact Email Address - Email Address of person identified in data line <030>	sflanders@polartel.com
	: : : : : : : : : : : : : : : : : : :	
<701>	Residential Local Service Charge Effective Date 1/1/2013	
<702>	Single State-wide Residential Local Service Charge	

3>	<a1></a1>	<a2></a2>	ka3>	<b1></b1>		<63>	<64>	 55>	(P) 40> 1
1	State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fe
r	State	Excusive (read)	5/10 (02/0)	nate type		otata sassarisar Erria artarga	State Office State	activide dilaige	rotal per mis mates and 1
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7	adband Price Offerings action Form	FCC Form 481 OMB Control No., 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	381630
<015>	Study Area Name	POLAR COMM MUT AID
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Shari Flanders
<035>	Contact Telephone Number - Number of person identified in data line <0	030> 701-284-7221
<039>	Contact Email Address - Email Address of person identified in data line <0	030> sflanders@polartel.com

<711>	[‡] 4841 727 <a1></a1>	₹ 92×	 	<b2></b2>	*** *	edi>	<d2></d2>	<d3> '</d3>	<d4></d4>
	State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rate and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached (select)
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	erating Companies lection Form		FCC Form 481 OMB Control No. 3050-0986/OMB Control No. 3060-0819 1 July 2013
<010>	Study Area Code		381630
<015>	Study Area Name		POLAR COMM MUT AID
<020>	Program Year		2014
<030>	Contact Name - Person	USAC should contact regarding this data	Shari Flanders
<035>	Contact Telephone Nun	nber - Number of person identified in data line <	<030> 701-284-7221
<039>	Contact Email Address -	Email Address of person identified in data line <	<030> sflanders@polartel.com
<810>	Reporting Carrier	Polar Communications Mutual Aid Corpor	ration
<811>	Holding Company	Polar Communications Mutual Aid Corpor	ration
<812>	Operating Company	Polar Communications Mutual Aid Corpor	ration

<813> <a1> <a1> <a1> <a2> <a2> <a2> <a2> <a2> <a2> <a2> <a2< th=""><th>. to</th></a2<></a2></a2></a2></a2></a2></a2></a2></a1></a1></a1>	. to
Affiliates SAC Doing B	Business As Company or Brand Designation
See attached worksheet	
	

	oal Lands Reporting ection Form					FCC Form OMB Cont July 2013	rol No. 3060	0986/OMB	Control No. 3	060-0819
<010>	Study Area Code	381630								
<015>	Study Area Name	POLAR COMM M	UT AID			-				
<020>	Program Year	2014								
<030>	Contact Name - Person USAC should contact regarding this data	Shari Fland								
<035>	Contact Telephone Number - Number of person identified in data line		4-7221							
<039>	Contact Email Address - Email Address of person identified in data line	<030> sflan	ders@polarte	1.com			· · · · · ·			
<910>	Tribal Land(s) on which ETC Serves									
<920>	Tribal Government Engagement Obligation	_								
		-	Name of Att	ached Doci	ument (.pdf					
	If your company serves Tribal lands, please select (Yes,No, NA) for each these boxes to confirm the status described on the attached PDF, on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:									
		Select (Yes,No, NA)								
<921>	Needs assessment and deployment planning with a focus on Tribal community anchor institutions;									
<922>	Feasibility and sustainability planning;									
<923>	Marketing services in a culturally sensitive manner;									
<924>	Compliance with Rights of way processes									
<925>	Compliance with Land Use permitting requirements									
<926>	Compliance with Facilities Siting rules									
<927>	Compliance with Environmental Review processes									
<928>	Compliance with Cultural Preservation review processes									
<929>	Compliance with Tribal Business and Licensing requirements.									
		<u></u>								

	o Terrestrial Backhaul Reporting ection Form		FCC Form 481 OMB Control No. 3060-0 July 2013	986/OMB Control No. 3060-0819	9
<010>	Study Area Code	381630			
<015>	Study Area Name	POLAR COMM MUT AID			
<020>	Program Year	2014			
<030>	Contact Name - Person USAC should contact regarding this data	Shari Flanders		-	
<035>	Contact Telephone Number - Number of person identified in data line <030>	701-284-7221			
<039>	Contact Email Address - Email Address of person identified in data line <030>	sflanders@polartel.com			
<1120>	Please check this box to confirm no terrestrial backhaul options exist within the supported area pursuant to § 54.313(G)				
<1130>	Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(G)				

Lifeline	rms and Condition for Lifeline Customers	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	381630
<015>	Study Area Name	POLAR COMM MUT AID
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Shari Flanders
<035>	Contact Telephone Number - Number of person identified in data li	ne <030> 701-284-7221
<039>	Contact Email Address - Email Address of person identified in data I	ine <030> sflanders@polartel.com
<1210>	Terms & Conditions of Voice Telephony Lifeline Plans	Name of attached document (.pdf)
<1220>	Link to Public Website	HTTPhttp://polarcomm.com/resources/phone-assistance-program/
	"Please check these boxes below to confirm that the attached PDF, on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:	
<1221>	Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,	
<1222>	Details on the number of minutes provided as part of the plan,	
<1223>	Additional charges for toll calls, and rates for each such plan.	

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(2000) Pi	ice Cap Carrier Additional Documentation		FCC Form 481
ata Col	lection Form		OMB Control No. 3060-0986/OMB Control No. 3060-081
ncludina	Rate-of-Return Carriers offiliated with Price Cap Local Exchange Carrier		July 2013 ***
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<010>	Study Area Code	381630	
<015>	Study Area Name	POLAR COMM MUT AID	
<020>	Program Year	2014	
<030>	Contact Name - Person USAC should contact regarding this data	Shari Flanders	
<035>	Contact Telephone Number - Number of person identified in data line <030		
<039>	Contact Email Address - Email Address of person identified in data line <030		
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LHECK (·	d),(e) the information reported on this form and in the documents attached by	- · ·
	support as set for all 111 47 ci it g 54/325(b)/(c)/(apper the information reported on this form and in the documents attached by	elow is accurate.
	Incremental Connect America Phase I reporting		
<2010>	2nd Year Certification (47 CFR § 54.313(b)(1))		
<2011>	3rd Year Certification {47 CFR § 54.313(b)(2)}		
	Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312)	a)}	
<2012>	Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(2013 Frozen Support Certification	a)}	
	• • • • • • • • • • • • • • • • • • • •	a}}	
<2012> <2013> <2014>	2013 Frozen Support Certification	a}}	
<2013> <2014>	2013 Frozen Support Certification 2014 Frozen Support Certification	a}}	
<2013> <2014>	2013 Frozen Support Certification 2014 Frozen Support Certification 2015 Frozen Support Certification	a}}	
<2013>	2013 Frozen Support Certification 2014 Frozen Support Certification 2015 Frozen Support Certification 2016 and future Frozen Support Certification Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}	a}}	
<2013> <2014> <2015>	2013 Frozen Support Certification 2014 Frozen Support Certification 2015 Frozen Support Certification 2016 and future Frozen Support Certification	a}}	
<2013> <2014> <2015>	2013 Frozen Support Certification 2014 Frozen Support Certification 2015 Frozen Support Certification 2016 and future Frozen Support Certification Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)} Certification Support Used to Build Broadband	a}}	
<2013> <2014> <2015> <2016>	2013 Frozen Support Certification 2014 Frozen Support Certification 2015 Frozen Support Certification 2016 and future Frozen Support Certification Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}	a}}	
<2013> <2014> <2015> <2016>	2013 Frozen Support Certification 2014 Frozen Support Certification 2015 Frozen Support Certification 2016 and future Frozen Support Certification Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)} Certification Support Used to Build Broadband Connect America Phase II Reporting {47 CFR § 54.313(e)}	a}}	
<2013> <2014>	2013 Frozen Support Certification 2014 Frozen Support Certification 2015 Frozen Support Certification 2016 and future Frozen Support Certification Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)} Certification Support Used to Build Broadband Connect America Phase II Reporting {47 CFR § 54.313(e)} 3rd year Broadband Service Certification	a}}	
<2013> <2014> <2015> <2016> <2017> <2018>	2013 Frozen Support Certification 2014 Frozen Support Certification 2015 Frozen Support Certification 2016 and future Frozen Support Certification Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)} Certification Support Used to Build Broadband Connect America Phase II Reporting {47 CFR § 54.313(e)} 3rd year Broadband Service Certification 5th year Broadband Service Certification		
<2013> <2014> <2015> <2016> <2017> <2018> <2019>	2013 Frozen Support Certification 2014 Frozen Support Certification 2015 Frozen Support Certification 2016 and future Frozen Support Certification Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)} Certification Support Used to Build Broadband Connect America Phase II Reporting {47 CFR § 54.313(e)} 3rd year Broadband Service Certification 5th year Broadband Service Certification Interim Progress Certification	1,	
<2013> <2014> <2015> <2016> <2017> <2018> <2019>	2013 Frozen Support Certification 2014 Frozen Support Certification 2015 Frozen Support Certification 2016 and future Frozen Support Certification Price Cap Carrier Connect America ICC Support {47 CFR § 54.313{d}} Certification Support Used to Build Broadband Connect America Phase II Reporting {47 CFR § 54.313{e}} 3rd year Broadband Service Certification 5th year Broadband Service Certification Interim Progress Certification Please check the box to confirm that the attached PDF, on line 202	1, a recipient	
<2013> <2014> <2015> <2016> <2017> <2018> <2019>	2013 Frozen Support Certification 2014 Frozen Support Certification 2015 Frozen Support Certification 2016 and future Frozen Support Certification Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)} Certification Support Used to Build Broadband Connect America Phase II Reporting {47 CFR § 54.313(e)} 3rd year Broadband Service Certification Sth year Broadband Service Certification Interim Progress Certification Please check the box to confirm that the attached PDF, on line 202 contains the required information pursuant to § 54.313 (e)(3)(ii), as	1, ca recipient esses of	
<2013> <2014> <2015> <2016> <2017> <2018> <2019>	2013 Frozen Support Certification 2014 Frozen Support Certification 2015 Frozen Support Certification 2016 and future Frozen Support Certification Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)} Certification Support Used to Build Broadband Connect America Phase II Reporting {47 CFR § 54.313(e)} 3rd year Broadband Service Certification 5th year Broadband Service Certification Interim Progress Certification Please check the box to confirm that the attached PDF, on line 202 contains the required information pursuant to § 54.313 (e)(3)(ii), as of CAF Phase II support shall provide the number, names, and address	1, ca recipient esses of	

(2 - F) (1)	ite Of Return Carrier Additional Decimentation ection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code 381630		
<015>		MM MUT AID	
<020>	Program Year 2014		
<030>		701-284-7221	
<035>	Contact Telephone Number - Number of person identified in data line <030> Contact Email Address - Email Address of person identified in data line <030>	sflanders@polartel.com	· · · · · · · · · · · · · · · · · · ·
			<u> </u>
CHECK t	he boxes below to note compliance on its five year service quality plan (pursu CFR § 54.313(f)(2). I further certify that	ant to 47 CFR § 54.202(a)) and, for privately held carriers, ensurin the information reported on this form and in the documents atta	
	Progress Report on 5 Year Plan		
(3010)	Milestone Certification (47 CFR § 54.313(f)(1)(i))	Name of Attached Document Listing Required Information	
	Please check this box to confirm that the attached PDF, on line 3012,		
(3011)	contains the required information pursuant to § 54.313 (f)(1)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.	1	
(3012) (3013) (3014)	Community Anchor Institutions {47 CFR § 54.313(f)(1){ii}} Is your company a Privately Held ROR Carrier {47 CFR § 54.313(f)(2)} If yes, does your company file the RUS annual report Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:	Name of Attached Document Listing Required Information	(Yes/No) [Yes/No)
(3015)	Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)		
(3016)	PDF of Balance Sheet, Income Statement and Statement of Cash Flows		
(3017) (3018)	If the response is yes on line 3014, attach your company's RUS annual report and all required documentation If the response is no on line 3014, Is your company audited?	Name of Attached Document Listing Required Information	381630nd3017 (Yes/No)
	If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains		
(3019)	Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications		
(3020)	PDF of Balance Sheet, Income Statement and Statement of Cash Flows		
(3021)	Management letter issued by the independent certified public accountant that performed the company's financial audit.		
(3022) (3023) (3024)	If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains: Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers, Underlying information subjected to a review by an independent certified public accountant Underlying information subjected to an officer certification.		
(3025)	PDF of Balance Sheet, Income Statement and Statement of Cash Flows		
(3026)	Attach the worksheet listing required information	Name of Attached Document Listing Required Information	·

Confession and the Section	ion - Reporting Carr ection Form	ler FCC Form 481 OMB Control No. 3060-0986/OMB Cor July 2013	ntrol No. 3060-0819
<010>	Study Area Code	381630	
<015>	Study Area Name	POLAR COMM MUT AID	
<020>	Program Year	2014	
<030>	Contact Name - Perse	on USAC should contact regarding this data Shari Flanders	
<035>	Contact Telephone N	lumber - Number of person identified in data line <030> 701-284-7221	
<039>	Contact Email Addres	ss - Email Address of person identified in data line <030> sflanders@polartel.com	

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

l certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.				
Name of Reporting Carrier:				
Signature of Authorized Officer:		Date		
Printed name of Authorized Officer:				
Title or position of Authorized Officer:				
Telephone number of Authorized Officer:		the state of the s		
Study Area Code of Reporting Carrier:	Filing Due Date for this form:			

Data Coll	ion - Agent / Carrier ection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	381630
<015>	Study Area Name	POLAR COMM MUT AID
<020>	Program Year	2014
<030>	Contact Name - Person L	USAC should contact regarding this data Shari Flanders
<035>	Contact Telephone Num	ber - Number of person identified in data line <030> 701-284-7221
<039>	Contact Email Address -	Email Address of person identified in data line <030> sflanders@polartel.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

certify that (Name of Agent) Tohn, Staurlaukis Inc. is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.				
Name of Authorized Agent: John Staurlaukis Inc				
Name of Reporting Carrier: POLAR COMM MUT AID				
Signature of Authorized Officer: CERTIFIED ONLINE		Date: 10/11/2013		
Printed name of Authorized Officer: David Dunning				
Title or position of Authorized Officer: General Manager/CEO				
Telephone number of Authorized Officer: 7012847221				
Study Area Code of Reporting Carrier: 381630	Filing Due Date for this form: 10/15/2013			

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier				
I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.				
ame of Reporting Carrier: POLAR COMM MUT AID				
ame of Authorized Agent or Employee of Agent: John Staurulakis, Inc.				
gnature of Authorized Agent or Employee of Agent: CERTIFIED ONLINE		Date: 10/11/	2013	
inted name of Authorized Agent or Employee of Agent: Cassandra Heyne				
tle or position of Authorized Agent or Employee of Agent Senior Analyst				
lephone number of Authorized Agent or Employee of Agent: 3014597590				
udy Area Code of Reporting Carrier: 381630 Filing Due Date for this form:	10/15/2013			

Attachments

REDACTED - FOR PUBLIC INSPECTION

(800).Op	erating Companies	FCC Form 481
Data Col	ection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0919
		July 2013
<010>	Study Area Code	381630
<015>	Study Area Name	POLAR COMM MUT AID
<020>	Program Year	2014
<030>	Contact Name - Person	USAC should contact regarding this data Shari Flanders
<035>	Contact Telephone Nun	nber - Number of person identified in data line <030> 701-284-7221
<039>	Contact Email Address -	Email Address of person identified in data line <030> sflanders@polartel.com
<810>	Reporting Carrier	Polar Communications Mutual Aid Corporation
<811>	Holding Company	Polar Communications Mutual Aid Corporation
<812>	Operating Company	Polar Communications Mutual Aid Corporation

<813>	cally read to	₹	22 < 3>
	Affiliates	SAC	Doing Business As Company or Brand Designation
•	Polar Communications Mutual Aid Corporation f/k/a Polar Telecommunications	381614	
	Polar Telcom, Inc.	389003	
	Wolverton Telephone Company (ND)	381509	
	Wolverton Telephone Company (MN)	361512	
-		<u> </u>	
			<u> </u>
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•			
•			

Polar Communications Mutual Aid Corporation's Demonstration of Compliance with Applicable Service Quality Standards and Consumer Protection Rules:

In establishing this certification in its 2005 ETC Order,¹ the FCC found that an ETC must make "a specific commitment to objective measures to protect consumers." ² The Commission found that for wireless ETCs, compliance with CTIA's Consumer Code for Wireless Service would satisfy this requirement" and that the sufficiency of other commitments would be considered on a case-by-case basis. ³ In this context, the FCC stated, "to the extent a wireline or wireless ETC applicant is subject to consumer protection obligations under state law, compliance with such laws may meet our requirement." ⁴

Polar Communications Mutual Aid Corporation ("Company") hereby certifies that it is complying with applicable service quality standards and consumer protection rules. The Company is subject to consumer protection obligations under federal law and, to a limited extent under North Dakota state law as a telecommunications carrier subject to North Dakota Public Service Commission regulation. These obligations include, but are not limited to, the following: (1) adherence to state requirements that the Company complies with consumer protection and service quality standards pursuant to North Dakota Administrative Code Article 69, including customer requests for lowest price

¹ Federal-State Joint Board on Universal Service, CC Docket No. 96-45, Report and Order, FCC 05-46 (rel. Mar. 17, 2005) ("2005 ETC Order").

² Id. at para. 28.

³ *Id.* The FCC noted that under the CTIA Consumer Code, wireless carriers agree to: "(1) disclose rates and terms of service to customers; (2) make available maps showing where service is generally available; (3) provide contract terms to customers and confirm changes in service; (4) allow a trial period for new service; (5) provide specific disclosures in advertising; (6) separately identify carrier charges from taxes on billing statements; (7) provide customers the right to terminate service for changes to contract terms; (8) provide ready access to customer service; (9) promptly respond to consumer inquiries and complaints received from government agencies; and (10) abide by policies for protection of consumer privacy." *Id.* at n. 71.

service alternatives (69-09-05-01), discontinuance of telecommunications services (69-09-05-02), deposits and guarantees (69-09-05-03); (2) truth-in-billing requirements, and (3) CPNI, Red Flag Rules and other applicable federal and state requirements governing the protection of customers' privacy.

The Company also provides service in Minnesota and is subject to consumer protection obligations under Minnesota state law. These obligations include, but are not limited to, the following: (1) filing a Local Exchange Tariff pursuant to the requirements of Minnesota Public Utility Commission which disclose rates, terms and conditions of service to customers; (2) adherence to state consumer protection and service quality requirements governing telephone providers which require compliance with the Minnesota Administrative Rules listed below; (3) truth-in-billing requirements; and (4) CPNI, Red Flag Rules and other applicable federal and state requirements governing the protection of customers' privacy.

Minnesota Administrative Rules:

RECORDS AND REPORTS

7810.0400 RETENTION OF RECORDS.
7810.0500 DATA TO BE FILED WITH THE COMMISSION.
7810.0600 REPORT TO COMMISSION ON SERVICE DISRUPTION.
7810.0900 LOCATION OF RECORDS.

CUSTOMER RELATIONS

7810.1000 INFORMATION AVAILABLE TO CUSTOMER AND PUBLIC. 7810.1100 COMPLAINT PROCEDURES.

7810.1200 RECORD OF COMPLAINT.

CUSTOMER BILILNG; DEPOSIT AND GUARANTEE REQUIREMENTS

7810.1400 CUSTOMER BILLING.

7810.1500 DEPOSIT AND GUARANTEE REQUIREMENTS.

7810.1600 DEPOSIT.

7810.1700 GUARANTEE OF PAYMENT.

DISCONNECTION OF SERVICE; SERVICE DELAY

7810.1800 PERMISSIBLE SERVICE DISCONNECTIONS WITH NOTICE.

7810.1900 PERMISSIBLE SERVICE DISCONNECTIONS WITHOUT SERVICE.

7810.2000 NONPERMISSIBLE REAONS TO DISCONNECT SERVICE.

7810.2100 MANNER OF DISCONNECTION.

7810.2200 RECONNECTION OF SERVICE.

7810.2300 NOTICE REQUIREMENTS.

7810.2400 BILL DISPUTES.

7810.2500 ESCROW PAYMENTS.

7810.2600 WAIVING RIGHT TO DISCONNECT; EMERGENCY STATUS.

7810.2800 DELAY IN INITIAL SERVICE OR UPGRADE.

DIRECTORIES

7810.2900 CONTENT OF DIRECTORIES.

7810.3000 MAINTENANCE OF PLANT AND EQUIPMENT.

7810.3100 EMERGENCY OPERATIONS.

ENGINEERING

7810.3200 CONSTRUCTION OF TELEPHONE PLANT.

7810.3300 MAINTENANCE OF PLANT AND EQUIPMENT.

7810.3900 EMERGENCY OPERATIONS.

INSPECTIONS, TESTS, SERVICE REQUIRMENTS

7810.4100 ACCESS TO TEST FACILITIES.

7810.4300 ACCURANCE REQUIREMENTS.

7810.4900 ADEQUACY OF SERVICE.

7810.5000 UTILITY OBLIGATIONS.

7810.5100 TELEPHONE OPERATORS.

7810.5200 ANSWERING TIME.

7810.5300 DIAL SERVICE REQUIREMENTS.

7810.5400 INTEROFFICE TRUNKS.

7810.5500 TRANSMISSION REQUIREMENTS.

7810.5800 INTERRUPTIONS OF SERVICE.

7810.5900 CUTOMER TROUBLE REPORTS.

7810.6000 PROTECTIVE MEASURES.

7810.6100 SAFETY PROGRAM.

Polar Communications Mutual Aid Corporation's Demonstration of Ability to Function in Emergency Situations

Polar Communications Mutual Aid Corporation ("Company") hereby certifies that it is able to function in emergency situations as set forth in §54.202(a)(2)¹ and North Dakota Administrative Code 69-09-05-12. The Company's network is designed to remain functional in emergency situations without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations as required by Section 54.202(a)(2). The Company can change call routing translations as needed to reroute traffic around damaged facilities. Changing call routing translations will also allow the Company to manage traffic spikes throughout its network, as emergency situations require.

Specifically, each central office building is supplied with standby generators and battery back-up that enable the central office to keep running until power is restored so long as fuel is available, or until system changes are made to reroute traffic. The Company's central office can maintain 8 hours, plus or minus 15 percent, of battery reserve rated for peak traffic load requirements, and a permanent auxiliary power unit is installed or a mobile power source is available which can be delivered and connected within four hours. The Company has battery backup at all office locations and in its electronic equipment sites capable of running for a minimum of 8 hours, plus or minus 15 percent. Length of run time is determined by the equipment serving the area and the

Section 54.202(a)(2) requires ETCs that are designated by the Commission to "demonstrate its ability to remain functional in emergency situations, including a demonstration that it has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations."

number of customers working out of the equipment. Generators are installed at all Central Office locations. They will continue to run as long as the Company has access to fuel. The Company tests the batteries at least once per year.

The Company also provides service in Minnesota. Pursuant to Minnesota Administrative Rule 7810.3900, "Emergency Operations," the Company has established reasonable provisions to meet emergencies resulting from failures of lighting or power service, sudden and prolonged increases in traffic, illness of operators or from fire, storm, or acts of God including provisions for emergency power that meet or exceed the rule requirement to provide:

- o A minimum of four hours of battery service in each central office.
- O A permanently installed power unit in exchanges exceeding 5,000 lines.
- Mobile power units that can be delivered on short notice and which can be readily connected in offices without installed emergency power facilities.

The Company has informed employees as to the procedures to be followed, including reasonable rerouting of traffic around damaged facilities and the deployment of emergency power in the event of emergency in order to prevent or mitigate interruption or impairment of telecommunications service.

REDACTED – FOR PUBLIC INSPECTION

POLAR COMMUNICATIONS MUTUAL AID CORPORATION (SAC 391630) ATTACHMENT - LINE 3017

ATTACHMENT REDACTED IN ENTIRETY